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| Our ref: FOI4408 |
| 26th May 2022 |

Thank you for your request under the Freedom of Information Act 2000. We can confirm that Essex County Fire & Rescue Service does hold the information you have requested.

Please see below the answers to your request.

**Questions and final response:**

**Question 1-** Can you please disclose information regarding the Fire & Rescue Service’s use of the following software and datasets? For each can you please detail: The number & types of licenses held, the price of these licenses, and the renewal date or contract length of the licenses held.

1 The product name & provider of your incident recording software

2 The product name & provider of any Hydrant Management software

3 The product name & provider of your risk management software

4 The product name & provider of any geographical information system (GIS)

5 The product name & provider of any Gazetteer software

6 The product name & provider of your Mobile Data Terminal software

We have interpreted ‘risk management software’ in terms of corporate risk management. There is community risk information built into CFRMIS.

The responses to your questions are tabulated below:

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| --- | --- | --- | --- | --- | --- | --- |
| **Software Request** | **Product Name** | **Provider** | **Number Licences** | **Type Licence** | **Amount (£)** | **Renewal Date** |
| Incident Recording | IRS | 3TC Software | 3 | Annual Maintenance | 25K-40K | 31/03/2023 |
| Hydrant Management | CRM | Hitachi Solutions Europe | 1 | Fee billed quarterly (annual amount) | 10K-25K | 27/02/2023 |
| Risk Management | JCAD | JCAD | 123 | 2-year Licences | 10K-25K | 30/11/2022 |
| Geographical Information | GIS | CADCORP | 17 | Annual Licences for related software | 10K-25K | 30/11/2022 |
| Gazetteer Software | CFRMIS | Civica UK | 1 | Annual Licence | >40K | 29/04/2023 |
| MDT software | SC Response | Airbus Defence and Space | 3 | Related Annual Software Licences | >40K | 31/01/2023 |